Dear student,

First, please allow us to thank you for the patience and understanding you and your families have shown as we continue to respond to this unparalleled and fluid COVID-19 situation. We recognize the tremendous impact this pandemic has had on your daily life and the disruption of your typical routine as a student.

Our priority is to support your well-being and continued academic progress. While the NAU mountain campus has continued to remain open and operational, including housing, dining and health services, we recognize that you may have chosen to make a different decision about where to live and study for the remainder of the semester.

**Spring 2020 Plans**

To help us best serve and support all residents, please log in now to the housing portal to update your status and spring plans.

Upon logging in, click on “My Spring 2020 Housing Plan” to find specific details related to whether you are choosing to stay on campus, moving out, returning keys, or communicating a potential need for packing and shipping/storage services.

Based on your responses, we will continue to communicate relevant details to you as needed.

**Financial Implications**

We recognize that the coronavirus epidemic has presented tremendous health, financial and economic concerns for our entire Lumberjack family. NAU is currently focused on maintaining the health and safety of our students, faculty and staff and continuing to provide high-quality academic programming to our students throughout the remainder of the academic year.

We are examining the financial implications of COVID-19 and the possible relief for costs and services as we also balance the necessary additional costs associated with the transition of academic programming.
and services through remote delivery, maintaining our Flagstaff campus, our statewide programs, and supporting our students, faculty and staff. We know this is not easy for anyone. We are listening to your concerns and questions, and appreciate your patience as we work through these issues.

**COVID-19 Updates and Resources**

Please continue to visit nau.edu/coronavirus/ for all information and latest updates related to COVID-19. Be sure to read all NAU e-mail to stay informed on additional housing details and other important announcements.

Again, thank you for your patience during this uniquely challenging time. We encourage you to stay connected virtually with your fellow Lumberjacks and reach out to us with any questions at university.housing@nau.edu.

Sincerely,

University Housing